

8101 World Center Drive Orlando, FL 32821 407.238.8000 cariberoyale.com www.facebook.com/TheCaribe



# **Dining Options + Bars & Lounges**

- Café Largo is a market-style eatery that is open 24 hours a
  day with to-go items such as salads, soups, pizza, hot entrees,
  snacks, coffee, wine, beer, and non-alcoholic beverages.
- Calypso's Pool Bar & Grille features grilled items for lunch and dinner along with your favorites drinks such as our famous pina colada.
- The Falls Lounge has breath-taking views of our cascading waterfalls along with a full bar service.
- Java's Coffee Café serves fresh brewed coffee, specialty coffee drinks, breakfast snacks on-the-go, sundries, and freshly baked cookies and muffins.
- Parrot Isle Lounge is our popular lobby lounge and features your favorite beverages along with two wide-screen TVs.
- The Tropicale offers a hearty breakfast buffet, lunch and dinner menus with children's menu available.
- The Venetian Room is our AAA Four Diamond, award-winning fine dining restaurant that is open for dinner only; jackets suggested and reservations recommended.
- 24 Hour Room Service is available by dialing ext. 5900.
- Next door at our sister hotel, Buena Vista Suites, you'll find a great steakhouse, Vista Bistro, open for lunch and dinner with a complete bar and children's menu.

### **Additional Services & Amenities**

We're pleased to offer the following services and amenities:

- The Island Spa offers a wide range of massage, body services, nail treatments, waxing and facials; dial ext. 1200 to make an appointment. Located in Tower III.
- Best Buy® kiosk featuring a variety of electronic products for sale including iPods, Gameboys and phone chargers. Located inside the main lobby vestibule in the Reception Building.
- Our Fitness Center offers state-of-the-art cardio machines, free weights and strength training. Located between Towers I & II, access is complimentary to all guests. Open daily from 5:30am – 9:30pm.
- Lighted tennis and basketball courts are available and a pool table is located in the Tower I lobby. Equipment for these areas can be rented at the Fitness Center. Cabana rentals are also available from the Fitness Center.

# **Shuttle Services & Transportation**

Ask our Bellstand staff for the latest schedule of complimentary shuttles to the following theme parks and shopping outlets:

- Daily and nightly to the four Walt Disney World® Theme Parks
- Evening shuttles to the Downtown Disney® area
- Daily shuttle to the Orlando Premium Outlets® Vineland Ave
- Daily shuttle to the Lake Buena Vista Factory Stores

## Off-Premise Airport Baggage Check-In

Avoid the airport lines at check-in, bring your family to the conveniently located 'virtual airport' minutes from our hotel. Our partners will check you in for your flight as early as 8:00 a.m., issue your boarding passes and check your luggage. Roundtrip transportation to and from the Caribe Royale and the remote check-in location (1 mile south) is complimentary. Call 407.239.3699

#### Stash Hotel Rewards

Earn points for your stay by signing up before you check-out at www.stashrewards.com. Points can be used for complimentary stays at over 200 deluxe, independent hotels and resorts across the United States, Canada and the Caribbean. Ask the Front Desk for further details.

# For Your Safety

Your health and safety is our utmost priority and on-site security personnel are ready to assist you 24 hours a day, seven days a week. Dial "0" for the hotel operator who will connect you to our Security Team.

We also operate a Lost & Found service which is available at ext. 8147 if you have misplaced an item. We strongly encourage the use of your complimentary in-room safe. Please do not leave valuables in your car.

Note of caution: Please be careful when ordering take-out from local dining establishments, especially off-brand pizza delivery services. Local law enforcement has found that many are fraudulent and engage in the criminal practice of identity & credit card theft. When in doubt, order from a reputable brand or our own hotel Room Service at ext. 5900.

#### **Our Customer Service Pledge**

We want each and every guest to experience a wonderful and uncomplicated stay at our hotel. If your stay does not meet your expectations, we would like the chance to make it better. Please contact us immediately if you experience any challenges during your visit. Our Resort Management Team is available 24 hours a day at ext. 8057, or dial "0" and the hotel operator will connect you.